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Q&A

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A: Most Likely, the ISDN line in use does not support ACO (Additional Call Offerings) or is not provisioned for enough call appearances. These provisionings must be made by your ISDN provider.

You also could have Call Waiting turned off on your ADTRAN Express XRT/3000. Call Waiting can be disabled or enabled from a touch tone telephone. To disable Call Waiting press **0. To enable Call Waiting press **1. Using the touch tone codes will enable or disable Call Waiting until another code is entered and not just for the duration of a call.

If you hear the Call Waiting tones but are unable to connect to the other party, make sure that the S37 register is set to 0. This register controls the function of the flash hook button if you have firmware K.00 or higher.
