



NetVanta 2000 Series FAQ

The Content Filter Service is not blocking any sites



This document is applicable to NetVanta 2600 series, 2700 series, and 2800 series units.

The Content Filter Service needs to be applied to the networks you desire to have filtered. The CFS settings also determine if Custom Filters, such as keyword and allowed/forbidden domains, will be applied to these networks. In addition, you need to ensure proper DNS settings in the NetVanta 2000 Series and there are no other network devices blocking outbound traffic on UDP port 2257 from the NetVanta 2000 Series.

In the enhanced OS, this is accomplished by applying the Content Filter Service to the Security Zones that include the interfaces/networks to be filtered.

In the standard OS and firmware 6.5 (and above) this is accomplished using the 'Apply filter..' check boxes for LAN & DMZ on the Filter>Configure page of the management GUI.



As the default Admin account is a member of Bypass Filter Group, while logged in as Admin, all Content Filter Policies will be bypassed from the desktop from where the NetVanta 2000 Series is managed.