



SOFTWARE RELEASE NOTES

Release 10.2.1.1

Relevant Model:
SR400ac

Release 10.2.1.1

June 30, 2016

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DOCUMENT HISTORY

VERSION	DATE	AUTHOR	DESCRIPTION
1.0	12/30/14	Adam Fox	Document Creation
1.1	6/30/16	Adam Fox	Update for SMART/OS 10.2.1.1

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SMART/OS SW REVISION SUMMARY

Firmware	description	DATE
10.2.1.1	Initial GA Release for SR400ac	6/30/16

SR400AC PRODUCT DESCRIPTION

- Gigabit Residential Gateway
- 1x Gigabit Ethernet WAN
- 4x Gigabit Ethernet LAN
- Dual-band concurrent WiFi (5GHz, 2.4GHz)
- 1x USB2
- 1x USB3

SR400AC FEATURES

- WAN Configuration Modes: DHCPv4, Static, PPPoE, DHCPv6
- WAN Tag Modes: Untagged, Tagged, DoubleQTagged (QinQ)
- TR-069 Management (TR-181 data model) with STUN
- HTTP Interface
- CLI Interface via SSH
- Smart Modem Manager (hairpin redirect to upstream WAN device)
- NAT/Firewall
- NTP
- IGMP Snooping
- IGMP Proxy (v2/v3)

FW UPGRADE PROCEDURE

Prior FW Releases

Contact SmartRG support for the release notes for prior firmware releases.

1. In the left navigation menu, click **Management** and then click **Update Software**.
2. Click **Browse**.
3. Locate and select the appropriate firmware image.
4. Click **Update Software**. The image will be uploaded to the device and the device will automatically reboot upon completion.

Verify

1. After the device reboots (~5 minutes), press the F5 key to refresh your browser and reconnect to 192.168.1.1/admin.
2. Log back into the device.
3. Verify the version information in the **Software Version** field.

Restore Defaults

1. In the left navigation menu, click Management and then click **Settings**.
2. Click **Restore Default** and confirm. The restore defaults operation takes about 30 seconds, then the device reboots.

TECH SUPPORT

CPE Issues

Submit a ticket using our Customer Portal at <https://smartrg.atlassian.net>

RMA's

Open a Customer Portal ticket with description "RMA" and attach a spreadsheet which includes Model, MAC address, Issue, and Firmware version.

Firmware

Login to the Customer Portal to download firmware.

Additional Contact Info

Phone: +1 360 859 1780, Option 4 Hours: 5am –5pm PST (UTC-0800) Email: support@smartrg.com