/ SOFTWARE RELEASE NOTES

Model: SR808ac   February 2018

Release 1.0.0.14 (Canada Release Only)

SMART/RG®

forward thinking

Introduction

This release note document provides detailed information about release 1.0.0.14 of the SR808ac gateway.

Release 1.0.0.14

New initial production build for the SR808ac product for Canada Production

New Features

None.

Fixes and Improvements

None.

Compatibility/System Notes

Prior FW Releases

This is the initial release of this firmware.

Firmware Upgrade Procedure

Contact your provider for assistance.

Technical Support

CPE Issues

Submit a ticket using our Customer Portal at https://smartrg.atlassian.net.

RMAs

Open a Customer Portal ticket with description "RMA" and attach the RMA Device spreadsheet which includes Model, MAC address, Issue, and Firmware version. You can find the spreadsheet in the Customer Portal on the RMA instructions page.

Firmware

Login to the Customer Portal to download firmware.

Additional Contact Info

Phone: +1 360 859 1780 and press Option 4.

Hours: 5am –5pm PST (UTC-0800)

Email: support@smartrg.com

Revision History

VERSION	DATE	AUTHOR	DESCRIPTION
1.0	March2018	Kurt Diekemper	Initial document, Initial production release
1.1	March2018	Kurt Diekemper	Classified 1.0.0.14 as release for Canada Only