



Enabling the MWI Beep on Polycom Phones

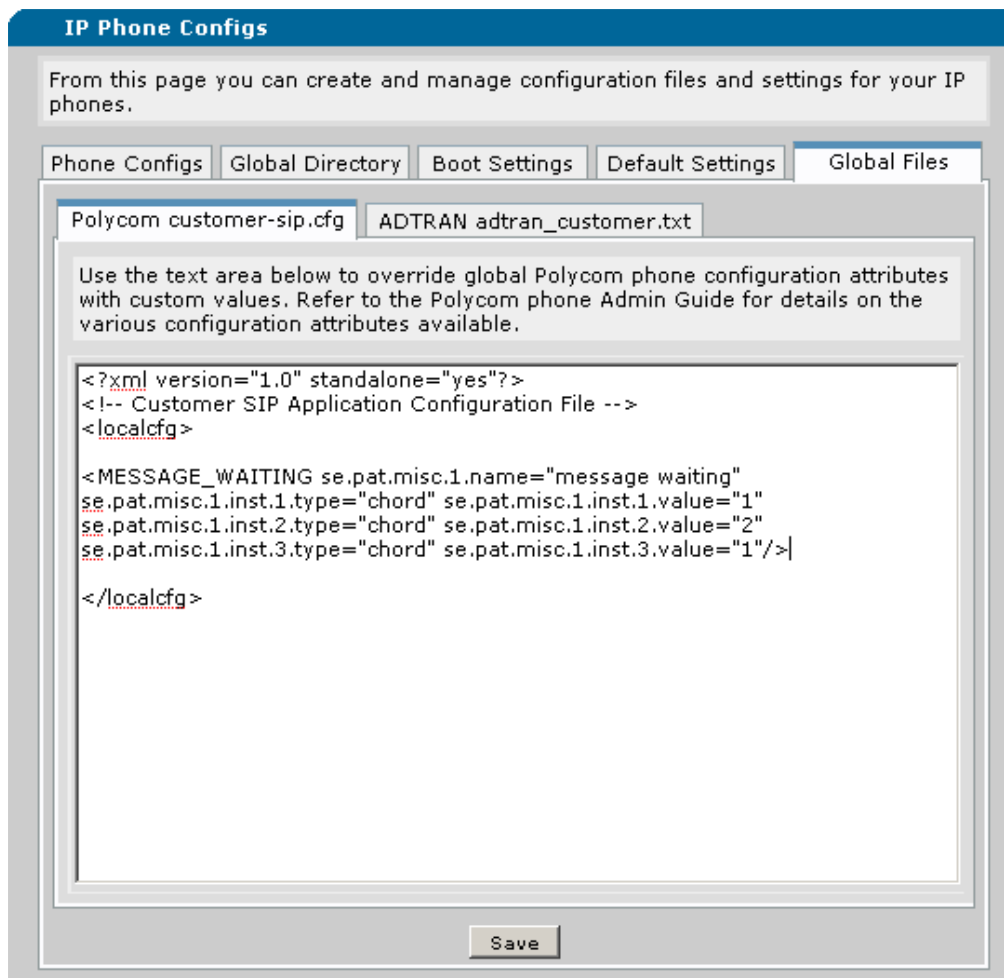
Overview:

By default Polycom phones will only light the MWI light to show that a voicemail is present. This document will explain how to also have the phone beep every so often as a reminder that a voicemail is present.

Configuration Steps:

1. In the web interface on the NetVanta 7000 series products, go to *Voice->IP Phone Configs->Global Files->Polycom customer-sip.cfg*
2. Add the following lines between the `<localcfg>` and `</localcfg>` tags in the textbox. Each entry shown below must be on a single line, or the phone will have problems reading the config file.

```
<MESSAGE_WAITING se.pat.misc.1.name="message waiting" se.pat.misc.1.inst.1.type="chord"  
se.pat.misc.1.inst.1.value="1" se.pat.misc.1.inst.2.type="chord" se.pat.misc.1.inst.2.value="2"  
se.pat.misc.1.inst.3.type="chord" se.pat.misc.1.inst.3.value="1"/>
```



3. Click **Save**
4. Reboot the phone(s) manually or select the MAC address of the phones and click **Sync Phones** on the **Phone Configs** tab. This should cause the phones to reboot and download the new configuration.